**Bentley’s Pawsome Resort**

**Groomer I Job Description**

***April 1, 2024***

**Position Summary**

The Groomer I will support Bentley’s Pawsome Resort to provide a safe, clean, comfortable, and pleasurable venue for dogs and their owners. The Groomer I will support the Grooming Lead with the day-to-day operations of Bentley’s Pawsome Resort’s full-service commercial grooming services. The Groomer I is responsible for all aspects of pet grooming from start to finish. Strong ability to know dog behavior, flexibility, and follow-through with details are essential activities of this position. The position interacts daily with the Grooming Lead, Grooming Manager, and team members and reports to the Grooming Manager.

General Hours: 7:00 am – 4:30 pm Monday – Friday

Compensation: Hourly plus 100% of tips or commission based plus 100% of tips

**Core Values**

* Integrity: Consistent patterns of honesty and holding oneself accountable for one’s actions, following through with what you say.
* Caring Service: Clients are treated the way the Grooming I would want to be treated. Pets are treated with compassion and kindness in a fear-free manner.
* Excellence: Treats others with respect and dignity. Anticipates clients’ needs. Tasks are completed with the utmost attention to detail. Assists team members when personal tasks are completed.
* Dependability: The Grooming I can be relied upon to complete assigned duties during work hours. Demonstrates teamwork by not leaving the Leadership team or team members unsupported.

**Grooming Services:**

* Basic knowledge of various breeds and their characteristics, and familiarity with symptoms of diseases common to dogs, required.
* Read dogs’ body language; safely handle dogs of all breeds and ages.
* Ability to provide basic first aid to dogs.
* Cut and style dogs’ hair, using specific techniques to accommodate the needs of breed standards and client preference.
* Bathe dogs using safe handling skills and ensuring proper cleanliness is achieved.
* Ensure the grooming area is clean and presentable.
* Handle client concerns and complaints.
* Report and communicate any safety issues, injuries, serious concerns promptly to the Grooming Lead or Grooming Manager.
* Assist Bentley’s staff with identifying in-house dogs for grooming.

**Education/Experience Required:**

* High school/GED required.
* 1 year of experience in grooming.

**Work Environment/Physical Requirements**

Physical requirements for the position include…

* Work environment includes constant exposure to animals and animal allergens.
* Ability to push/pull moderately heavy objects up to 25 pounds.
* Ability to move dogs weighing up to 150 pounds for short distances and humanely restrain animals when necessary.
* Ability to walk dogs weighing up to 150 pounds in a variety of weather conditions.
* Ability to kneel, bend, stoop, squat, reach above and below shoulder level, grasp and turn objects, stand and/or walk frequently and repetitively throughout each shift.
* Ability to flex the neck upward and downward and twist the neck and waist.
* Dexterity to handle animals and small objects.
* Ability to assess medical and behavior changes in animals using a variety of techniques including, but not limited to, visually and audibly.
* Ability to sit for periods of time for up to 2 hours using a computer or in other tasks.
* Ability to stand for up to three hours grooming dogs.
* Tetanus and rabies inoculations are required or must be waived.